

Welcome to **THE SPRINGS**

RESORT & GOLF CLUB



Browse inside to find everything you need to know about our resort, the local area and important information.



Resort Map



EMERGENCY ACTION PROCEDURES

IN THE EVENT OF A FIRE:

- Shout to alert occupants and evacuate the lodge, assist others where safe to do so.
- Locate the nearest Fire Alarm Call Point (See map for location) and use the rotary hand bell to alert others nearby.
- Dial 999, ask for fire services, follow instructions and provide the address and lodge number.
- Call and report to reception/out of hours staff and follow instructions.
- Move to the nearest Assembly Point and wait assistance/advice.
- DO NOT stop to collect belongings and do not re-enter the lodge unless told safe to do so.
- Fire extinguishers are provided for small fires or to aid escape, refer to instructions. DO NOT put yourself at risk and always ensure your exit is clear and somebody is raising the alarm.

OTHER INCIDENTS

- In the event of a medical emergency call 999 and provide the address and lodge number. Please let reception/out of hours know if an ambulance is to attend site so the barrier can be raised.
- If you smell Gas or should the Carbon Monoxide alarm sound, leave the lodge immediately and report to reception/out of hours staff from a place of safety.
- In the event of other incidents (e.g. injury requiring first aid or a security concern) contact reception/out of hours staff who will advise or respond accordingly.

PEEPS

- Guests with an impairment or disability such as: Mobility impairment, sight impairment, hearing impairment etc may require a Personalised Emergency Evacuation Plan (PEEP). Please make staff aware via the reception/out of hours number.

THE SPRINGS
RESORT & GOLF CLUB

Important information

**Emergency
out of hours
contact**

**07773
226 280**

Check out

We know - no one wants their holiday to end! When it's time to leave, we kindly ask that you leave your lodge as you found it, so our next guests can enjoy the same cosy comforts that you have.

We politely ask guests to leave their accommodation at the times provided:

- Lodges: 10am
- Hotel rooms: 11am

Please ensure on departure, that all belongings are removed and all rubbish is taken to our refuse areas.

When you leave your lodge, please return your keys to reception. There's a key drop-box available outside the main reception if you're leaving outside of reception hours. We look forward to having you back again soon!

Golf

Guests are not permitted on the golf course unless you have booked a round of golf. Please be aware of golfers on the course while you explore the resort.

To book a tee time visit the Pro Shop on-site or call reception on 01491 827300 and press option 2.

Fire & gas safety

For your safety, all accommodation is fitted with a smoke alarm, a fire blanket and a fire extinguisher. Lodges which have a gas boiler are also fitted with a carbon monoxide detector. To find your fire assembly points, and individual fire boxes, please refer to your resort map.

If you suspect a gas leak, immediately turn off the gas and evacuate all people and animals from the lodge. Please then urgently contact reception. If outside of operating hours, please contact our Out Of Hours team.

Hotel room safe

To operate the safe, please follow the instructions given on the side. At the end of your stay, we kindly ask that you leave the door open.

Blind cord safety

Blind cords and chains are used to adjust and operate blinds, and can potentially pose risk to young children. To avoid strangulation or entanglement keep all blind pulls and loops out of reach.

Shopping Deliveries

Shopping can be delivered to the Resort but please include the name on the booking. If you are arranging a delivery for your check-in day, please arrange the delivery for after 6.30pm to ensure that you are there to accept the delivery, as we do not have the facilities to store fresh or frozen produce.

WiFi

Please enjoy the complimentary Wi-Fi here at The Springs. To connect, search for your nearest Wi-Fi connection and click "The Springs Golf Club". You will be able to log on to the Wi-Fi without a password.

Smoking/vaping

Smoking or vaping is not permitted in any of our lodges or publicly used buildings. We appreciate your cooperation.

Pets

We love welcoming your four-legged friends to our resorts! However, when outside the lodge, please ensure that your dogs are kept on leads at all times. Please help us to keep communal areas clean and use the dog bins provided (in the bin areas) to dispose of dog waste.

For safety and so that your pet doesn't get lonely, please do not leave them alone in the lodge at any point.

Sustainably minded

At Verde Resorts, we're committed to caring for the natural surroundings that make our destinations so special. That's why we operate a dedicated recycling programme across our resorts, helping us keep our spaces clean, green and enjoyable for everyone to experience.

Rubbish Disposal

You'll find a general waste bin in your accommodation, and your nearest bin bay for recycling can be located on your resort map.



General household waste

Non-recyclable packaging, food waste, etc.



Dry mixed recycling

Cardboard, plastics, paper, tin cans etc.



Mixed glass

Bottles, jars etc.



Barbecues

Barbecues are not permitted in any part of The Springs Resort & Golf Club.

Helpful Contacts

Supermarkets

Tesco Express	Ilges Ln, OX10 9ND
Waitrose	St Martin's Street, OX10 0EF
Lidl	Lupton Road, OX10 9BS
Tesco Superstore	Wallingford Road, OX11 9BZ
Sainsbury's	Central Drive, OX11 7ND

Travel & taxis

SAY Cars	01491 835555
Go Green Taxi's	01491 524 343

Medical

NHS Direct	111
Wallingford Hospital OX10 9DU	01865 904 488
John Radcliffe Hospital OX3 9DU	03003 047 777
Larkmead Vets OX10 9PA	01491 651 379
Rowlands Pharmacy OX10 9NS	01491 652 392
Wallingford Dental Practice OX10 0BW	01491 837 361



Simply delicious

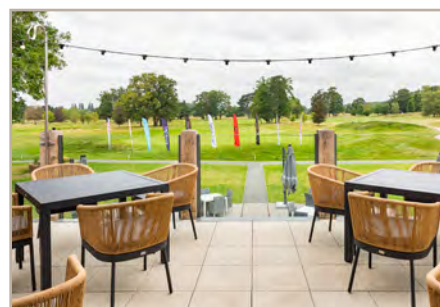


A real holiday means taking a break from cooking too!

It's just not a holiday if you have to cook all the time. Why not make the most of your getaway, and let yourself be truly looked after?

From romantic date nights, to lunches ready to refuel and breakfasts for the morning after, our restaurant has something for everyone. Beautifully decorated, showcasing the history of the clubhouse with hints of golf-inspired decor in every corner, you'll love finding the hidden histories around you.

Enjoy a night out with your loved ones in our formal dining area, or relax in the lounge space with a drink and enjoy the company of your family and friends. Take a meal outside on the terrace area and enjoy the summer sun. Here you can enjoy the countryside scenery of the surrounding golf course, while dining on delicious dishes and taking advantage of our fully-stocked bar.



Click or scan the QR code to view
our Restaurant opening times and
current menus or to book a table.

Relax and unwind



1893 SPA

Indulge in luxurious experiences and spa treatments at the wonderful 1893 Spa. You can relax with a range of spa treatments, including massages, pregnancy treatments, a range of wellbeing treatments and scrubs. We also have a range of men's treatments, as well as hand treatments and manicures available.

On availability, our guests are welcome to make use of our spa facilities which include the hydro-therapy pool, sauna and steam room. This is at the cost of £15 per person/per hour. Please speak with the 1893 Spa reception to check availability and book your session.



Click or scan the QR code to download the Spa brochure and to book your treatment

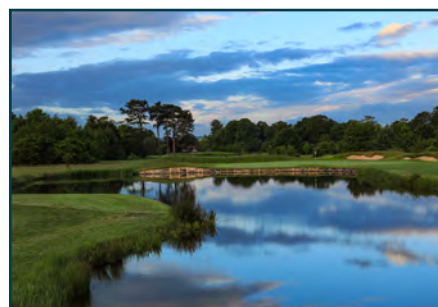


Play a round

The Springs is home to a stunning 18 hole golf course laid over 133 acres of beautiful parkland, that runs alongside the River Thames.

Suitable for golfers of every skill level, our par 72 course was originally crafted in 1998 by former Ryder Cup Captain Brian Huggett, whose expertise laid the foundation for a truly memorable and challenging layout. Renowned course architect Tim Lobb updated the course in 2018, reimagining the bunkers and lakes – improving placement, enhancing aesthetics, and elevating the overall playing experience.

Our clubhouse features a fully-stocked pro shop with clothing and equipment from leading brands as well as two state of the art swing studios with GC Quad technology.



Click or scan the QR code to find out more about our golf club, green fees and to book a round, or call into the Clubhouse to chat with our friendly team

Stay in shape



Our state of the art facility has everything you need for a full body workout, with a wide range of cardio machines, weight machines and free weights.

If you would like more information on opening hours and use of the gym, pop into reception to chat with our team.



Explore the local area

From hidden gems to world-famous attractions, Oxfordshire is filled with unforgettable experiences waiting to be discovered. Explore the historic city of Oxford with its iconic colleges, museums and independent shops, wander through picturesque market towns such as Wallingford and Woodstock, or immerse yourself in the grandeur of Blenheim Palace.

Whether you're seeking scenic countryside walks along the Ridgeway National Trail, family days out, charming country pubs or cultural landmarks, there's something to suit every visitor. After a day of exploring, return to The Springs Resort & Golf Club to relax in peaceful surroundings and enjoy everything the resort has to offer.

Blenheim Palace

Blenheim Palace, a UNESCO World Heritage Site and the birthplace of Sir Winston Churchill, is one of Britain's finest stately homes, renowned for its magnificent Baroque architecture, beautifully landscaped parkland and year-round programme of events.

OX20 1PP
30 minutes away

Cotswold Wildlife Park & Gardens

The Cotswold Wildlife Park & Gardens exhibits over 260 different species of animals. The park is set in 160 acres of landscaped parkland and gardens.

OX18 4JP
57 minutes away

Oxford City

The Cotswold Wildlife Park & Gardens exhibits over 260 different species of animals. The park is set in 160 acres of landscaped parkland and gardens.

OX1 1TR
30 minutes away

Didcot Railway Centre

An independent art gallery showcasing contemporary works from local and regional artists, offering a glimpse into the area's creative scene.

OX11 7NJ
17 minutes away

Bicester Village

Bicester Village is one of the UK's premier luxury shopping destinations, home to more than 150 designer boutiques offering year-round savings on leading fashion, lifestyle and beauty brands.

OX26 6WD
52 minutes away

Island farm Donkey Sanctuary

Island Farm Donkey Sanctuary is a registered charity that cares for and rescues donkeys from across the country. Pop in to meet some of their friendly residents.

OX10 0SW
11 minutes away

Harcourt Arboretum

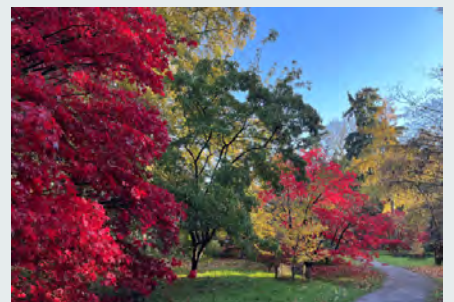
Explore over 130 acres of the world's rare and endangered trees.

OX44 9PX
15 minutes away

Stonor Park

Stonor Park is a historic country house, kids play park and private deer park situated in a valley in the Chiltern Hills.

RG9 6HF
23 minutes away



Follow the country code

1 Please be mindful and respect the needs of local people and visitors alike – for example, **don't block gateways, driveways or other paths with your vehicle.**

2 When riding a bike or driving a vehicle, **please slow down or even stop for horses, walkers and farm animals** and give them plenty of room. By law, cyclists must give way to walkers and horse-riders on bridleways, so please keep this in mind when you're out cycling!

3 Please cooperate with people at work in the countryside. For example, keep out of the way when farm animals are being gathered or moved and follow directions from the farmer.

4 Farmers will normally close gates to keep farm animals in but may sometimes leave them open so the animals can reach food and water. The most important thing to remember is to leave gates as you find them or follow instructions on signs. When in a group, make sure the last person knows how to leave the gates.

5 Please follow paths unless wider access is available, such as on open country or registered common land (known as 'open access land'). It might sound obvious, but please ensure that you leave machinery and farm animals alone – don't interfere with animals even if you think they're in distress. Try to alert the farmer instead.

When strolling through our beautiful countryside, use stiles or gaps in field – climbing over walls, hedges and fences can damage them and increase the risk of farm animals escaping.

6 We all have a responsibility to protect the countryside, so make sure you don't harm animals, birds, plants or trees and try to leave no trace of your visit.

7 Litter and leftover food doesn't just spoil the beauty of the countryside, it can be dangerous to wildlife and farm animals – so please always take your litter home with you.

8 Fires can be as devastating to wildlife and habitats – be careful with naked flames and cigarettes at any time of the year.

9 We know that you love your dog – but local wildlife might not! When you take your dog into the outdoors, always ensure it does not disturb wildlife, farm animals, horses or other people. Please keep your furry friend under effective control: keep your dog on a lead, or keep it in sight at all times, be aware of what it's doing and be confident it will return to you promptly on command. Please ensure it does not stray off the path or into an area where you do not have a right of access.

Please follow the country code, and help us keep our nation's countryside running smoothly.

Ticks love to live in the countryside too, please check your four legged friends and yourself after your ramble for any unwanted hitchhikers.

Resort rules



These resort rules are in place for the good management of the resort and the benefit of all who use it. These rules apply for the duration of your stay. The expression 'you'/'your' means the holiday guest and the expression 'we'/'us'/'our'/'resort' refers to the resort owner and/or manager.

- 1** Your accommodation may not be used for sleeping a number of persons greater than the 'maximum sleeping capacity' stipulated in your holiday booking.
- 2** It is your responsibility to ensure that all occupants of your accommodation adhere times to the resort rules. You are responsible for all the occupants' behaviour whether you are in the resort or not. No under 18s are permitted to stay on their own without a responsible adult being present during their stay.
- 3** You and your occupants agree to respond to any reasonable request that from time to time may be deemed necessary by the resort management as a result of circumstances such as, but not limited to; Health & Safety, and Acts of God.
- 4** For the protection of all we are entitled to remove anyone from the resort who acts in a manner likely to upset, continuously annoy, or provoke any holiday guest or staff member, and/or who uses racist language, acts in a verbally abusive manner, physically assaults or threatens to physically assault any person, carries any dangerous weapon, commits any acts of vandalism or arson, or who is guilty of a criminal offence.
- 5** Please do not discharge into the drains any cooking fats, bleach or other substances that may block or damage our site sewage system. Do not dispose in the toilet any nappies, feminine hygiene products, cotton buds, facial wipes or cleaning cloths. Foreign objects block the drain systems and cause inconvenience to other holidaymakers.
- 6** Please ensure you and your occupants refer to the Emergency Information and Site Map and know the location of the nearest Fire and Assembly Point. Do not store any flammable liquids in or under your accommodation.
- 7** We do not permit traders, contractors or salesmen access to the resort except with our prior consent.
- 8** Alcoholic drinks may be consumed only in the immediate vicinity of your accommodation and within the licensed venue of the resort.
- 9** No dogs, pets, or animals of any kind may occupy a non-pet unit without the prior permission of the resort manager.
 - a. Where allowed, all pets must be kept under proper control at all times. Pets are allowed in the dedicated pet area of the bar.
 - b. Dogs must be kept on a lead at all times (whilst out of the accommodation).
 - c. All fouling should be disposed of immediately in an appropriate manner.
 - d. The following breeds of dog are not permitted anywhere on the resort at any time - Pit-Bull Terrier, Japanese Tosa, XL Bullies, Dogo Argentino, Fila Brasileiro as well as any other breed at the resort manager's discretion.
- 10** Smoking/vaping accommodation and other enclosed areas is prohibited in the of the resort.
- 11** Holidaymakers are requested to use the designated footpaths and roadways where possible, but where pedestrian access between accommodations is unavoidable such use must always be exercised with due care and attention to the expectations of other holidaymakers at all
- 12** The quiet enjoyment of all other holidaymakers must be respected at all times. Please respect the privacy of other holidaymakers and keep noise to a minimum between the hours of 9.00pm and 12.00am with absolute quiet between 12.00am and 7.00am.
- 13** No motor vehicles are to exceed the speed limit of 10 miles per hour and all drivers must observe all one way systems and directional signage at all times. All vehicles must be parked only in the designated parking areas provided and must have a current MOT Certificate (where appropriate) and current insurance cover. No vehicle is to be left unattended and permanently parked on the resort. No learner drivers. No motor bikes, quad bikes or go-peds are allowed on the resort without the express written permission of the resort manager. This applies to both petrol and electrically driven vehicles. Be aware that all roads are subject to normal highway regulations.
 - a. All drivers operating vehicles on the resort shall agree to produce their relevant vehicle driving licence and vehicle insurance documents on the request of the resort manager.
 - b. Driving any vehicle on resort whilst under the influence of drink or drugs is not permitted.
 - c. The Road Traffic Act applies on all roads and car parks on this resort.
 - d. The company strongly advise the use of protective clothing for all users of cycles and scooters on the resort, such as helmets and high-vis jackets. Parents are to ensure that children using pedal cycles and scooters on the resort are supervised by a responsible adult at all times.
- 14** For the safety and convenience of all guests, the resort does not permit large trailers of any kind. This includes boat trailers and large utility trailers, as there is no on-site parking available for them.
- 15** Repair and maintenance of any motor vehicle, boat or similar is not permitted anywhere on the resort. No vehicle shall be used as an alternative or additional sleeping accommodation.
- 16** No structure (including but not limited to) gazebos, lazy spas etc should be placed on the decking area or between the accommodations.
- 17** No ball games are permitted on the resort.
- 18** Litter must be disposed of in the litter bins provided. Do not leave litter or rubbish next to any full bin. If it is full please use another and inform the reception desk or a staff member that the bin is full.
- 19** No business can be operated from the accommodation.
- 20** White goods must not be disposed of on the resort.
- 21** The displaying of flags is not permitted for any reason.
- 22** Washing lines are not allowed on the resort.
- 23** You must not:
 - a. Commit any criminal offence at the resort or use the accommodation in connection with any criminal activity.
 - b. Commit any acts of vandalism or nuisance.
 - c. Use fireworks.
 - d. Keep or carry any firearm or any other weapon at the resort.
 - e. Use any unlawful drugs.
 - f. Permit anyone who is to your knowledge on the Sex Offenders Register compiled under the Sex Offenders Act 1997 to use or visit the accommodation.
- 24** No vehicles over 5 metres in length and more than 2.2 metres in height, including any; high-sided vehicles, lorries, recovery vehicles, transporters, mini-buses, coaches, articulated tractor units and anything of similar specification are allowed to be parked outside the accommodation.
- 25** No motor homes, touring caravans or boats of any kind are to be parked outside the accommodation at any time. The above vehicles will not be allowed to stay overnight on resort property unless it is part of an organised event of contracted works organised by the resort management team.
- 26** No remotely piloted aircraft systems or unmanned aerial vehicles, such as drones or model planes, are permitted on the resort.
- 27** Please follow good hygiene practices throughout your stay. Wash your hands regularly and look out for our hand sanitiser stations situated around the resort.

Hot tub safety

Instructions & disclaimer

The following information is provided for your safety and well-being. Wherever there is water, there is a danger of drowning. Please act sensibly and be aware of the risks.

Hot tub safety

Do not use the hot tub if you are pregnant or have a medical condition (high blood pressure, heart condition, diabetes etc) or serious illness which may affect your reaction to heat. Check with your doctor first.

Keep your usage to short durations with cool down breaks in between. It is very easy to overheat and become dehydrated without noticing - 15mins at a time is the recommendation.

Children under the age of 8 cannot use the hot tub. Young children struggle to regulate their core temperature and become dehydrated more quickly.

Children aged 8-16 must be supervised and accompanied by an adult.

Do not use after 9am on the morning of check out. From this point onwards our staff chemically treat and drain ready for the next guests.

Hard surfaces will be slippery when wet especially when barefoot. Take care and use towels provided.

Do not use the hot tub if you feel unwell or are sensitive to chlorine or bromine.

Keep your head above water - chlorine or bromine can irritate eyes and sensitive skin.

Do not use after a large meal within the previous hour or after the consumption of alcohol.

Do not use glass containers in or around the hot tub area.

Do not use electrical equipment in or around the hot tub area.

Smoking/vaping is strictly prohibited in or around the hot tub area.

Do not consume food or drink in or around the hot tub area.

No jumping or diving into the hot tub.

We do not recommend using the hot tub if you are on your own.

Water quality

For your safety, we will carry out short tests on your hot tub each day of your stay - to complete these, the team will need to briefly gain access to your hot tub.

Please shower prior to use and do not add oils, bubble bath or any other products. Residual or added products affect water conditions and impact the effectiveness of the disinfectant agent.

Chlorine or bromine is released into the hot tub from an inbuilt dispenser. Please do not interfere with or open these. The disinfectant flow rate has been pre-set by our stay and is monitored and adjusted in-line with the daily testing.

Thank you for your cooperation with these testing and treatment measures, in place for your safety and comfort.

Using the hot tub

Please act sensibly and be courteous to other guests around you. Do not use the hot tub after 11pm.

Remove any jewellery as the chemicals can damage metals and precious stones.

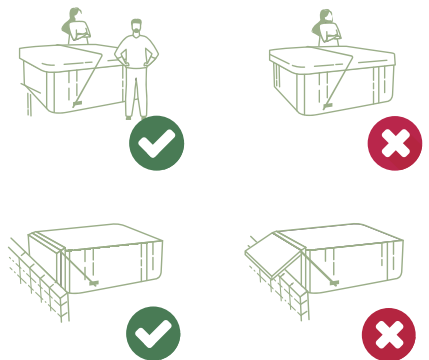
Do not attempt to change any settings or the temperature (with the exception of use/selection of jets) - if you need assistance please ask a member of the team.

Do not exceed the hot tub capacity i.e. the number of seats.

Opening & closing the hot tub lid

1 Lids can be heavy so ensure two people lift up the lid, one at each side, using the handles provided. This will be easier to lift and puts less strain on the lid hinges.

Fold the front half of the lid back and then carefully lift lid from the side, to close, please do the reverse.



2 Some hot tubs require the lids to be secured, please use any balustrade straps or chains provided to secure the lifting arm. Remember to release these prior to closing.



3 Raised lids (even when secured) are vulnerable to damage in strong winds which may lead to injury. Guests are advised to use with caution and close and clip down where conditions dictate.

Please do not leave the hot tub unattended at any time while the cover is off - water is a safety risk to children and any blown debris (leaves etc) can block filters. Replace the cover as soon as you get out and fasten the clips.

Do not sit or stand on the hot tub lid.

Other Verde Resorts locations to explore

8 locations

1. Blenheim Palace Lodge Retreat
2. Dundonald Links
3. Kilnwick Percy Resort & Golf Club
4. Norfolk Woods Resort & Spa
5. Plas Isaf Lodge Retreat
6. Rivendale Lodge Retreat
7. Stratford-upon-Avon Lodge Retreat
8. The Springs Resort & Golf Club

Holidays



Holidays & ownership



Golf



From relaxing short breaks and unforgettable golf escapes to owning your very own holiday home, discover eight beautiful Verde Resorts destinations across the UK, each offering space to unwind, explore and feel at home.



