

# Hot Tub Safety Guide

In our Premier accommodation we are delighted to provide guests with hot tubs for that ultimate holiday feeling.

We ask that guests follow the instructions and ask a member of the team for assistance or with questions.

Please note, Verde Resorts will not be responsible for any injury or issues resulting from misuse or not following these instructions.

If you have any questions or require assistance then please speak to a member of the team or reception.

## Hot Tub Lid

- 1 Ensure two people lift up the lid using the handles provided. Lifting from one side can lead to lid damage.
- 2 Fold one side onto the other - like closing a book, then fold both sections together and to the side. Do not fold the lid over the balustrade rail, this may blow or fall shut.
- 3 Some tubs require the lids to be secured, please use any balustrade straps or chains provided. Remember to release these prior to closing.

Raised lids (even when secured) are vulnerable to damage in strong winds which may lead to injury. Guests are advised to use with caution and close and clip down where conditions dictate.

## Hot Tub Safety

- Do not use the hot tub if you are pregnant or have a medical condition or serious illness which may affect your reaction to heat.
- Children under the age of 8 cannot use the hot tub. Young children struggle to regulate their core temperature and become dehydrated more quickly.
- Children aged 8-16 must be supervised and accompanied by an adult.
- Do not use the hot tub or get out if you feel unwell or are sensitive to chlorine or bromine.
- Keep your usage to 15 minutes at a time and take a break between sessions.
- Do not use after a large meal within the previous hour or after the consumption of alcohol.
- Glass is strictly prohibited in or around the hot tub.
- Tie back long hair to prevent the risk of entanglement.
- Keep your head above water – chlorine/ bromine can irritate eyes and sensitive skin.

## Using the Hot Tub

- Please act sensibly and be courteous to other guests around you. Do not use the hot tub after 11pm
- Remove any jewellery as the chemicals can damage metals and precious stones
- Do not attempt to change any settings or the temperature – if you need assistance please ask a member of the team
- Do not use after 9am on the day of your check-out as we will need to treat the water for the next guests.
- Keep to the hot tub capacity i.e. the number of seats.

## Water Quality

- For your safety we will carry out short tests on your hot tub each day of your stay – to complete these the team will need to briefly access to your hot tub.
- Please shower prior to use and do not add oils, bubble bath or any other products. Residual or added products affect\* water conditions and impact the effectiveness\* of the disinfectant agent.
- Water testing may require hot tubs be taken out of use temporarily whilst staff treat/refill, reheat and retest.
- Thank you for your cooperation with these testing and treatment measures, in place for your safety and comfort.