

Verde Resorts

spa rules

We hope you find your experience at our spa relaxing and refreshing, for your safety and enjoyment please read the rules and regulations below in full.

- We kindly ask that you arrive at the spa 10 minutes prior to your treatment in order to fill in consultation forms, which will help to enhance your experience and treatment.
- Please come alone to your appointment.
- Please sanitise your hands when you enter and leave the spa.
- No walk ins. Pre-booked appointments only. Any questions, please call or email us.
- Do not attend your appointment if you or someone you have been in contact with are showing signs of Covid-19.
- A patch test may be required 24 hours prior to certain treatments.
- Please consult our spa therapists if you have any skin conditions, such as Psoriasis or Eczema, as well as any other allergies or conditions that may affect your treatment, for example a nut allergy. To avoid disappointment please consult a medical professional and bring a Doctor's note clearing you for any treatments.
- If the treatment booked is for a minor under the age of 18, the treatment will not go ahead without the written consent of the parent. The parent must sit in the room with the child for the full duration of the treatment.
- We will not perform massages or intimate waxing treatments on any persons under 18.
- You must declare any surgery that has taken place in the last 12 months before your appointment, if surgery has taken place your treatment may be cancelled.
- Some treatments are not suitable for certain medical conditions, please inform us on booking of any pre-existing medical conditions and we strongly recommend you consult your doctor before booking any treatments.
- If you are thought to be under the influence of alcohol or drugs you will be refused treatment.
- If you are pregnant (or think you might be) please inform your spa therapist, as some treatments may not be suitable.
- Treatments may be cancelled at the discretion of our spa therapists.

thank you for your support
we hope you enjoy your visit!

